*[Data that has been automatically pre-filled in the templates for the cover notes is based on the operational arrangements which have last been updated on 2024-03-22. Should the respective CID and/or operational arrangements have been amended in the meantime, please reach out to ECFIN-RECOVER.]*

*[DATE]*

*[AUTHOR (Organisation, not name)]*

**LV-C[C2]-I[2-1-1-1-i-] Administration modernisation and digital transformation of services, including business environment**

**LV-C[C2]-I[2-1-1-1-i-]-T[30] Delivery of ICT solutions for modernised public administration functions (including systems)**

**Date of completion:** **Q3 2026**

**1) Context: description of the measure and relevant context from the CID annex** [text in full from the English version]

The objective of the measure is to transform public administration services and their delivery processes for the effective implementation of the digital transformation of the economy. It shall be done through the use of innovative technologies and approaches, including artificial intelligence and machine learning solutions, as well as by introducing a data-based foresight and decision-making approach to service and process management and ensuring the full implementation of the ‘once-only’ principle.  
The measure consists of investments in 11 individual systems or solutions in at least the following 4 areas: 1) the domestic affairs sector, including civil protection, fire safety supervision and public safety; 2) the cultural sector, including the accumulation of the heritage of archives, libraries, museums, cultural monuments and media content; 3) management of port logistics services; 4) support of ICT management processes. The investment shall be implemented by 31 August 2026

**2) Copy of the milestone/target wording** [text in full from the English version]

| Seq.num | Measure (reform or investment) | Milestone/Target | Name | Qualitative indicators (for milestones) | Quantitative indicators (for targets) | | | Indicative timetable for completion | | Reporting and implementation responsibility | Description of each milestone and target |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Unit of measure | Baseline | Goal | Quarter | Year |
| 30 | C2.2-1-1-1-i- Administration modernisation and digital transformation of services, including business environment | Target | Delivery of ICT solutions for modernised public administration functions (including systems) |  | Number | 0 | 11 | Q3 | 2026 | Institutions implementing development activities/Ministry of Environmental Protection and Regional Development | The public administration function shall be modernised with the following ICT solutions and systems fully operational in at least the following 4 areas: 1) the domestic affairs sector, including civil protection, fire safety supervision and public safety; 2) the cultural sector, including the accumulation of the heritage of archives, libraries, museums, cultural monuments and media content; 3) management of port logistics services; 4) support of ICT management processes. |

Verification mechanism:

A summary document duly justifying how the target (including all the constitutive elements) was satisfactorily fulfilled, with appropriate links to the underlying evidence. This document shall include as an annex the following documentary evidence: a) calls for tender; b) certificate of entry into operation of ICT solutions and systems specifying how they provide the upgraded services. c) list of selected providers.

Further specification: (if relevant)

**3) List of key evidence provided in FENIX**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Identifier [same as in FENIX] | Name of the evidence.  For legal acts please provide the full legal reference and date of entry into force | Short description | Link to the requirements below |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |

**4) Detailed justification**

*[Explain clearly how the achievement of the milestone/target is demonstrated by the evidence provided,* ***covering ALL elements of the milestone/target and the elements of the measure description that are directly or indirectly linked to the milestone/target’s requirements.***  *(e.g. the fact that (i) a certain institution had (ii) to accomplish something (iii) in a certain way in order (iv) to achieve a certain goal (v) by a certain date). Please provide* ***a clear link between all the below elements and the one or more evidence items listed above.***

Requirement 1: ‘[excerpt from the milestones/target or the measure description]’

*[Explanation of fulfilment]*

Requirement 2: ‘[excerpt from the milestones/target or the measure description]’

*[Explanation of fulfilment]*

Requirement 3: ‘[excerpt from the milestones/target or the measure description]’

*[Explanation of fulfilment]*

[…]

Contribution to the achievement of other elements from the measure description: [evidence related to the elements that are not directly addressing the M/T but in the measure, where relevant]